



October 2008

CONTENTS

- [Events](#)
- [Resource Sharing News](#)
- [Reference Service News](#)
- [OCLC for ILL](#)

Upcoming Events

[WLA Conference: Wisconsin Libraries Building a Better Tomorrow](#)

November 4-7, 2008

The Resource Sharing Round Table is sponsoring some exciting programs at this year's WLA conference to be held at the Madison Marriott West Hotel in Middleton from November 4-7. The theme of this year's conference is "Wisconsin Libraries Building a Better Tomorrow".

On Wednesday from 2:00-3:15 Terry Wilcox from Reference and Loan and Bob Shaw from WiLS will be presenting a program entitled "Status of Standards-Based Interlibrary Loan in Wisconsin". Standards-based interlibrary loan allows interlibrary loan requests to travel from one library to another, regardless of which ILL software each library uses. Since February 2008, WiLS has been receiving Wiscat AGent ILL requests within WiLS' resource sharing management software called ILLiad. Terms such as ISO, Z39.50, SIP2, NCIP are also beginning to creep into discussions. What does implementing these standards actually mean? How might it change workflow in your library?

On Wednesday from 4:00-5:15 Heather Weltin from UW-Madison Memorial Library, Martha Farley Berninger from Reference and Loan Library and Connie VonDerHeide of the Wisconsin State Law Library will have a program titled "Intermingling Worlds: How Access Services, ILL, and Reference can Work Together". The skills required to be an effective librarian in Access Services, ILL, and Reference often overlap. This session will present librarians from three types of libraries—academic, public, and special—who work in all three areas. They will show how the skills, e.g., citation searching, customer service, supervision, and training, that they developed in each area complement each other.

Also on Wednesday from 5:30-6:30 will be the business meeting of the Resource Sharing Round Table (no longer a morning business meeting so you can't use the excuse that you overslept!).

And finally on Thursday from 4:00-5:15 Sheridan Glen from Madison will present a program titled "The Shared Ideal: The Carnegie Libraries of Claude & Starck". The Madison architectural firm of Claude & Starck received commissions for 25 of 63 Carnegie libraries built in Wisconsin. This slide show, illustrated by postcards, will show the different styles—Classical, Sullivanesque, Prairie, Original, English Gothic, and Swiss Chalet—that Claude and Starck developed for Wisconsin libraries. The legacy of their beautiful libraries seems particularly meaningful, given the importance these libraries were to the development of small town America.

Over 70 programs are being offered this year. It is not too late to [register](#) so please consider joining your colleagues in Middleton this year. And come visit WiLS staff at exhibition booths 301/303.

Also note: The Midwest ILLiad User Group meets November 5, Noon-2:00. See [related article](#).

--Bob Shaw

Planning for 2009

Even though fall has just started, the officers of the Resource Sharing Round Table are already planning for next spring's WAAL and WAPL conferences.

The WAAL conference will be held April 21-24 at the Heidel House Resort in Green Lake. Deadline for conference proposals is Friday, November 14.

The 2009 WAPL spring conference will be held from May 6-8 at the Glacier Canyon Lodge in Wisconsin Dells.

If you have ideas for programs (or even better would like to do a program) for the two conferences, please contact RSRT chair-elect Bob Shaw at reshaw@wils.wisc.edu.

Resource Sharing News

Midwest ILLiad User Group

We're forming a colleague-to-colleague group, The Midwest ILLiad User Group. The idea is to create resources and conversations where we all can contribute and discover ideas, tips, tricks and problems in using ILLiad for resource sharing. Share and learn with your ILLiad colleagues across Illinois, Iowa, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota and Wisconsin. We will cover topics such as:

- Enhancement requests
- Customization tricks
- Procedure Manuals
- Learning opportunities
- User Group meetings
- Patron interfaces
- Contacts

The tools we have to start with are a wiki, an email list and local face to face meetings. Join us for our very first MidwestILLiad User Group, Wisconsin branch, social gathering. We'll meet up at the WLA conference in Middleton Wisconsin.

Wednesday November 5th Madison Marriott West, Exhibits Hall, WiLS Booths 301/303 Noon-ish until 2pm, the luncheon break time We'll gather up and then go someplace for lunch We'll plot and plan the direction, purpose and future of the group. Volunteers will be accepted for all manner of actions. Ideas will be gathered by all. Fun will be had. To find out more about the MidwestILLiad Users Group check out our [wiki](#) and join our [email list](#).

If you have any questions, don't hesitate to contact Mark Beatty, mbeatty at wils.wisc.edu

WiLS Annual ILL Meeting Overview

Over eighty resource sharing folks from around Wisconsin came to Madison on October 1 to attend WiLS annual ILL meeting.

The keynote was given by Cyril Oberlander from SUNY-Geneseo who gave an inspiring talk about how resource sharing is being transformed by technology. He was followed by Kathy Drozd and Becky Ringwelski from Minitex who gave an overview of their resource sharing program with an emphasis on their relationship with Wisconsin libraries. After a buffet lunch at the Pyle Center, Mark Beatty gave his usual enthusiastic look at what is new from OCLC. There were breakouts for the final session: Mary Williamson discussed various CUWL and UW-System funded initiatives and the other session, entitled "Back to the Basics" had Bob Shaw, Heather Weltin, Eric Robinson, and Joy Pohlman present on custom holdings, constant data, direct requests, OCLC reports, document delivery, scanning, and national and state ILL policies.

Several presentations are available in PDF format:

Cyril Oberlander - www.wils.wisc.edu/events/ill08/present/coberlander.pdf

Minitex - www.wils.wisc.edu/events/ill08/present/minitex.pdf

Mark Beatty - www.wils.wisc.edu/events/ill08/present/mbeatty.pdf

Bob Shaw - www.wils.wisc.edu/events/ill08/present/bshaw.pdf

Heather Weltin - www.wils.wisc.edu/events/ill08/present/hweltin.pdf

-- Bob Shaw

IDS Project Team Documentation

Cyril Oberlander, the keynote speaker at the recent WiLS ILL Meeting, recently posted the following on the Illiad listserv: The IDS Project Team created a set of documentation that shares a number of streamlining tips, best practices, and tools that may be of interest to you, they are designed to save staff processing time and/or reduce cost.

The documentation consists of 5 chapters (available as a word document and PDF):

1. **Intro & General Tips**
 - a. Bunch of ILLiad settings that can help
 - b. Best practices for EMST, Stale requests, Holdings, etc.
2. **Borrowing**
 - a. ALA, NLM Email Routings + many more
 - b. Routing
 - c. Reasons for Cancellation
 - d. Unfilled Processing
 - e. Word Templates; BorrowingLoanSlips, BorrowingArticleSlips, BorrowingReturnSlips
3. **Borrowing Custom Holdings & Direct Request**
 - a. General strategies, How to in ILLiad, and Paths with our Custom Groups with symbols you can copy and paste (if applicable)
4. **Lending**
 - a. AutoHotKey macro software that makes repetitive typing a shortcut key away
 - b. MyMorph, Scanner Copiers, and OdysseyHelper
 - c. Email Routings; Recip, Recall & more

- d. Routing; eliminate Awaiting Shipping Label Printing processing.
 - e. Word Templates: LendingLoanLabels, LendingArticleSlips (Note we use billing address fields for various courier and consortia identification, but you might want to adapt them to your setting)
5. **Document Delivery**
- a. General comments + custom alerts
 - b. Email Routing & Routing
 - c. Word Templates: DocDelLoanSlips, DocDelArticleSlips

The download is a zip file, so you do have to unzip all the documentation files which include relevant email text files and word document so you can copy or adapt as desired.

Available at: www.idsproject.org (look under Tools for Workflow Toolkit or: idsproject.org/toolkit.aspx) There is a short power point presentation about this Toolkit that Harriet Sleggs and I gave at the IDS Project Conference 2008 on August 6, 2008 that is now available at: idsproject.org/conferences/2008/WorkflowToolkit.pptx

If you have suggestions, comments, or corrections, please send them to me, as we are preparing to migrate this and add captivate videos to a wiki, or from Atlas's Community Portal with much thanks to Stephanie, Genie, and the others at Atlas Systems, Inc. for their support. MANY THANKS for contributions and hard work also goes to the many wonderful ILLers from the various institutions I have worked in; Portland State University, University of Virginia, and now SUNY Geneseo, plus all the great ILLers I have met at conferences and visited, the documentation is a tribute to your creativity and pursuit of making our work easier and better for users.

Hope you find the ideas and tools useful, best wishes,
Cyril

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--Bob Shaw

Delivery Services Best Practices

Earlier this year the Delivery Services Advisory Committee released a document titled [Delivery Service Best Practices for Library Staff](#) [2008] It is a template for how to best take advantage of the various methods of delivery.

The document begins with a description of the current delivery system in Wisconsin including its relationship with Minitex. Then it delves into detailed advice about how to most efficiently deliver loans and photocopies including the use of standardized labels. If you have any questions about how to package material, whether it is sent via the Red Box, UPS, or US Mail, this is the document to consult.

--Bob Shaw

Reference Service News

New Arrivals

Here are just a few of the latest announcements of arrivals in the collection. You may contact us through wilsref@wils.wisc.edu, if you need information from these or any other reference resources you don't presently own.

NEW DATABASE IN THE ERESOURCE GATEWAY:

[Wisconsin Decorative Arts Database](#)

The Wisconsin Decorative Arts Database is a new online resource for the study of craft traditions, manufacturing, state and local history, and material culture. This searchable archive brings together examples of furniture, ceramics, textiles, and other 19th and early 20th century material culture artifacts from the collections of museums and historic sites across Wisconsin. CPS on Web (Current Population Survey). NOTE: Resource requires a current campus NetID both on and off-campus. Patron must also register on the site in order to use it. See: Cindy Severt, Joanne Juhnke. Oxford Art Online now hosts Grove Art Online, the Concise Oxford Dictionary of Art Terms, the Encyclopedia of Aesthetics, and the Oxford Companion to Western Art. Hein Online Subject Compilations of State Laws See: Bonnie Shucha.

NEW RESOURCES AT UNIVERSITY OF WISCONSIN DIGITAL COLLECTIONS

The following new resources were recently added to the University of Wisconsin Digital Collections. For more information about digital resources at UW, contact Peter Gorman (pgorman@library.wisc.edu) or Vicki Tobias (vtobias@library.wisc.edu), or visit the UWDC Web site at <http://uwdc.library.wisc.edu>.

NEW RESOURCES WITHIN EXISTING COLLECTIONS

[The Aldo Leopold Archives](#)

13 issues, 12,890 pages, added 9/9/2008

Funded by the National Historical Publications and Records Commission (NHPRC), the Aldo Leopold Archive houses the raw materials that document not only Leopold's rise to prominence but the history of conservation and the emergence of the field of ecology from the early 1900s until his death in 1948. These additions represent Series 9/25/10-4: Species and Subjects and microfilm from Series: 9/25/10-11: Forest Service Records. The former contains correspondence and clippings related to his proposed book, "Southwestern Game Fields" (ms. 1927), later titled "Deer Management in the Southwest" and latter contains his official federal personnel record as well as selected documents from US Forest Service records in the National Archives.

[ECOLOGY AND NATURAL RESOURCES COLLECTION](#)

Wisconsin Fishes 2000: Status and Distribution 1 issue, 104 pages, added 9/9/2008 The first complete assessment of Wisconsin fishes since George C. Becker's landmark publication, *Fishes of Wisconsin*, this book updates the current status and abundance of all fish species in Wisconsin (including non-native species). For species discovered since the publication of Becker's book, the authors provide in-depth descriptions, including distinguishing features and information on reproduction, growth, feeding, population dynamics, interactions with other species, and management issues.

[LITTLE MAGAZINE INTERVIEW CUMULATIVE INDEX](#) 453 citations, added 9/9/2008 The Little Magazine Collection, one of the most extensive of its kind in the United States, holds approximately 7,000 English-language literary magazines published in the United States, Great Britain, Canada, and Australia/New Zealand, mostly in the 20th century. Little magazines are non-commercial and avant-garde in nature, often associated with significant literary, cultural, and artistic movements. This online index allows researchers to locate interviews given by creative writers and other artists over several decades, provides access to authors, interviewers, and journal issues in which interviews appeared, and identifies the journals regularly publishing interviews. This collection now contains 9, 432 citations.

[STATE OF WISCONSIN COLLECTION](#) Kenosha County History: Images and Texts, 1830s-1940s 8 issues, 2,130 pages, 1,232 images, added 9/9/2008 Kenosha County is situated in the most southeastern part of Wisconsin adjoining the Illinois State border. Beginning in 1835 settlers arrived from New York and New England, making Kenosha County and City the southernmost settlement in the state. From 1835 through the 1880s the region's main commercial activity was agriculture. In the 1870s the County and City barely survived a local depression, which stifled industrial growth. By 1890 industrial expansion had greatly improved in the City and County with continued growth until the Great Depression of the 1930s. The C.E. Dewey Lantern Slide Collection contains images of this time period from the 1830s to the early 1940s. The eight books chosen for this collection represent the early days of European-American settlement in Kenosha County, document the history of Racine and Kenosha Counties, and profile prominent residents. This project was funded by a 2008 Library Services and Technology Act (LSTA) grant.

[UW-LA CROSSE HISTORIC STEAMBOAT PHOTOGRAPH COLLECTION](#) 1,052 images, added 9/9/2008 The UW-La Crosse Historic Steamboat Photograph collection consists of over 40,000 black and white photographic images of steamboats on the inland waterways of the United States, primarily the Mississippi, Ohio and Missouri rivers and their tributaries. The photos depict steamboats in every phase of their life span, in every aspect of their daily operations from the 1850s to the present, and in all sorts of settings as they went about their everyday business of hauling freight and passengers and towing barges and rafts. Besides steamboats, other types of images in the collection include

steamboat captains, engineers, pilots, passengers and crews; city and town waterfronts; levees; locks and dams; and river-related activities such as fishing, swimming and clamming. The digitized collection now has over 3,500 images online.

Please let me know if you would like information from these or any of our other resources.

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Submit a [reference request](#)

OCLC for ILL

New OCLC WorldCat Resource Sharing Documentation

In case you missed the messages from OCLC, they have developed a brand new guide to the WorldCat Resource Sharing service. It's a PDF which you can download and view and print to meet your needs. The guide describes the complete operation of WorldCat Resource Sharing for both patrons and staff, including initiating interlibrary loans, tracking requests and maintaining the system via the WorldCat Services Administrative Module.

WARNING! WARNING! WARNING!

Before you automatically start to print the guide beware, it's 335 PAGES LONG; you might just want to keep it as a PDF for viewing on your computer.

The WCRS user guide is quite detailed, clear in format and contains many many screen shots. So check it out and see if it's a useful tool for your department. See the [WCRS user guide PDF](#).

As usual, if you have any questions or comments, just let us know.

--Mark Beatty
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"Reasons for No"

Background

OCLC has implemented new "Reasons for No" for users of WorldCat Resource Sharing. The original Reasons for No were developed by the ILL Protocol Implementers Group (IPIG), and over the years some of these reasons have become outdated and new reasons have become necessary.

Beginning in 2008, OCLC started working with an ad hoc group of libraries to revamp the Reasons for No as they appear in WorldCat Resource Sharing and OCLC ILLiad. This advisory group consisted of volunteers from the OCLC ILL Users Group at ALA Midwinter, members of SHARES, library staff who participated in discussions on ILL-L, and Regional Service Providers and any libraries they contacted.

OCLC presented a list of current Reasons for No, and asked for user opinions on the usefulness of the reasons and suggestions for new reasons. They also asked for opinions on how "Not Found as Cited" should be handled systematically. They went through this process four times until a resolution where each proposed change had majority support from users.

Complete list of Reasons for No

Below is the newer list of Reasons for No that appears in WorldCat Resource Sharing. They are in the order in which they appear in the drop-down list. This order corresponds to how often they are used by WorldCat Resource Sharing and ILLiad users.

- In Use/On Loan
- Non Circulating
- Not on Shelf/Missing
- Not Owned
- Lacking Volume/Issue
- Branch Policy Problem
- On Order
- Cost Exceeds Limit
- Technical Processing
- Preferred Delivery Time Not Possible
- Poor Condition
- At Bindery
- Volume Issue Not Yet Available
- Not Licensed to Fill

- Required delivery services not supported
- Prepayment Required
- Other

Changes for Conditional Responses

WorldCat Resource Sharing system now supplies four conditional responses for users:

1. Not found as cited . Used when the Lender cannot find a requested item based on borrower-supplied citation information
2. Duplicate request? Used when the Lender receives two requests for the same item around the same time. The Lender can confirm that the Borrower truly wants two copies of the same item. Borrower concerns/please contact lender. Used when a Lender is not comfortable lending an item to a particular
3. Borrower until they have a conversation. This may be due to overdue materials, materials with IFM attached that have not been received, etc.
4. Lacks copyright compliance. Used when the Borrower has not noted CCG or CCL compliance and the Lender wants this information to be supplied before agreeing to supply the item.

As usual if you have any questions don't hesitate to contact us at WiLS.

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[To Top](#)

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