

# Access

ILL/Reference News

January 2008

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## Dates to Note

### Upcoming conferences in 2008

January 11-16

ALA Midwinter, Philadelphia, PA

[www.ala.org/ala/eventsandconferencesb/midwinter/2008/home.htm](http://www.ala.org/ala/eventsandconferencesb/midwinter/2008/home.htm)

March 13, 2008

Resource Sharing 2.0 Seminar, Madison, WI

[www.wils.wisc.edu/events/march08/](http://www.wils.wisc.edu/events/march08/)

March 13-14

OCLC ILLiad International User Meeting,  
Virginia Beach

April 11

Midwest Interlibrary Loan Conference, Dubuque, IA

[www.dalinc.org/midwestill](http://www.dalinc.org/midwestill)

April 15-18

Wisconsin Association of Academic Librarians  
Annual Conference, Manitowoc, WI

April 30-May 2

Wisconsin Association of Public Libraries Annual  
Conference, Stevens Point, WI

May 1-2

Colorado Interlibrary Loan Conference, Denver, CO

[www.aclin.org/coloillconf](http://www.aclin.org/coloillconf)

WiLSWorld Conference 2008 will be July 23-34  
and WiLS Annual ILL Meeting will be Wednesday,  
October 1, 2008 at the Pyle Center Madison, WI.

See WiLS Web Calendar for other **upcoming events**.

# Conferences

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## Where is the next generation of resource sharing going and how do we get there?

Join the conversation at a seminar devoted to the future of resource sharing on **March 13, 2008** from 9:00 a.m. to 4:00 p.m. at the Pyle Center in Madison.

An all-day program, led by Brenda Bailey-Hainer, the coordinator of the **Rethinking Resource Sharing Initiative**, will engage library staff in looking at new ways of meeting user information needs. A combination of lecture and small group discussion will help administrators plan for the future of user-centered resource sharing.

For more information and registration form go to: *Resource Sharing 2.0: Future Directions in Resource Sharing Seminar*.

- Kathy Schneider

## For Your Information

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### Farewell to GZY – Long Live GZM

On October 31 the OCLC symbol GZY was retired after many years of service. GZY was the symbol that WiLS asked its members to use when requesting material via OCLC from the UW-Madison campus or when asking WiLS to do a referral.

For the last several years WiLS had separate ILLiad servers for GZM and GZY. GZM was mainly used by out-of-state libraries requesting UW-Madison material.

For WiLS member libraries the switch from GZY to GZM was transparent – \$6 per request is still deducted from your deposit account rather than being deducted from OCLC IFM. Rush requests are still honored – either by submitting a rush request through



### 2nd Midwest ILL Conference

The 2nd Midwest Interlibrary Loan Conference will be held at Loras College in Dubuque on Friday, April 11. This event is sponsored by the Dubuque Area Library Information Consortium. The program is not yet finalized. Registration information and further details can be found at [www.dalinc.org/midwestill](http://www.dalinc.org/midwestill)

the web form or by putting the word “rush” in the borrowing notes. Libraries can still receive articles by E-doc, Odyssey, Ariel, fax, red box or by mail (see related article). Requests can still be referred to other libraries if desired.

WiLS members should put GZM in the lending string for all UW-Madison campus libraries – GZM (General Library System), GZH (Ebling Medical Library), GZI (Center for Instructional Materials and Computing), WUE (Wendt Engineering Library), WIX (Steenbock Agricultural Library), WIY (Primate Center Library) - and the Wisconsin Historical Society (WIH).

If you have any questions contact Bob Shaw ([reshaw@wils.wisc.edu](mailto:reshaw@wils.wisc.edu)) or Mary Williamson ([william@wils.wisc.edu](mailto:william@wils.wisc.edu)).

- Bob Shaw

# For Your Information

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## WIH gets ILLiad license

Even as our ILLiad server for GZY was retired on October 31, WiLS purchased an ILLiad license for WIH (Wisconsin Historical Society) beginning November 1.

WiLS had been handling the lending for WIH for several years using Worldcat Resource Sharing as the interface. WIH receives between 25-40 lending requests daily. WiLS staff decided that volume warranted the advantages that having all requests processed within ILLiad provided. Those advantages include: consistency for our student workers in having all requests processed within one interface (shortly Wiscat Agent requests will also be incorporated within GZM ILLiad), the ILLiad billing function for non-IFM requests allowing us to generate invoices, and the overall versatility and robustness that ILLiad provides.

WiLS still prefers that our member libraries use GZM as the lending symbol in OCLC for items located at the Historical Society or UW-Madison. Our ILLiad WIH server is mainly for out-of-state libraries.

- Bob Shaw

## Delivery Methods

Eric Robinson of WiLS recently sent an email asking how you want articles delivered. WiLS can send articles by **E-doc**, Odyssey, Ariel, Fax, U.S. Mail, or via the Red Box Delivery system.

If you would like to change how you receive your articles, please contact Eric at [erobinson@wils.wisc.edu](mailto:erobinson@wils.wisc.edu).

-Eric Robinson

## Ron Paul Materials

The Wisconsin Historical Society is noted for its material related to obscure political, social, and marginalized groups. Recently retired librarian, Jim Danky, spent thirty-five years collecting this material.

The value of this collection was recently brought home to me when I noticed a number of interlibrary loan requests that WiLS received for material related to the Republican presidential candidate Ron Paul.

I had numerous requests for the “Ron Paul Investment Letter” (OCLC 27301651), “Ron Paul Political Report” (OCLC 31695178), “Ron Paul Survival Report” (OCLC 27301727), and “Ron Paul’s Freedom Report” (OCLC 38365640).

Most of this Ron Paul material was being held at its off-site storage facility and was non-circulating. The Wisconsin Historical Society was the sole holder in Worldcat of these four titles.

I mentioned this to Gail Gibson-Ranallo, a staff member of the Historical Society. She arranged for its retrieval from the storage facility and put it on the fast track to be microfilmed by the Historical Society’s microfilm lab.

Within a week there were three circulating microfilm copies of the Ron Paul material on their way to researchers in Massachusetts, Oklahoma, and Texas.

And the information contained within the microfilm led to a controversial article in The New Republic. See **Doug Moe’s article** in the Capital times and the original article from **The New Republic**.

- Bob Shaw

# For Your Information

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## OCLC ILL Updates

### Printing ILL Bookstraps

Many of you have already enjoyed the recent enhancements to WorldCat Resource Sharing to print off mailing labels. First they could be done in a batch method, with a couple of different sizes and including different kinds of boilerplate for mailing or including bar codes. Then OCLC added the ability to have mailing labels saved one by one and printed as a batch later. Now comes the ability to create bookstraps. These can be printed in a sticker format (very large size mailing label) or as the kind of traditional bookstrap that you wrap around the cover of a book, or stick into a book or photocopies kind of bookmark style. The system uses the same approach as with printing mailing labels. To see screen prints with explanations and examples go to: [www.oclc.org/resourcesharing/support/enhancements/default.htm](http://www.oclc.org/resourcesharing/support/enhancements/default.htm)

### WorldCat Registries

This is the new system that will eventually replace ILL Policies. The Registries has been pre-populated with information from ILL Policies, but as many of you have noticed, the information isn't always correct or up to date. So naturally you want to get that information fixed. Then you try to log into Registries and everything goes wrong, because it is a new system and well ... we will all have to make adjustments. Even though the system works pretty well at making information readily available, the whole account and privileges process can be convoluted at best. In a nutshell here's my take on how to do it all pretty simply. If you end up having additional questions please give me a holler.

### First off go to:

[www.worldcat.org/registry/Institutions](http://www.worldcat.org/registry/Institutions)

You can try going to "Sign In", then click on "Forgot your User Name or Password?" and enter your email address on the next screen to see if you are already in the system. If you aren't, don't worry about it, loads of folks aren't in the system even though it might seem like they should be.

Then go back to the home page above and click on: "Create a User Account" to fill out the form, then click I agree etc.

When you've successfully created a new account you'll get a page with the link: "Authorize your user account for your institution" This is the magic link, click it.

OK, and unfortunately this isn't a very intuitive process, so here goes: You should now be at the "Authorize Me ..." page, click the "Search for my institution's profile" link

On the search page execute a search for your library name. That usually works well.

OK, here's the part that's tricky, first click the round dot "radio button" to the far right of the library's listing and NOW click on the ORANGE button labeled "Select an institution for authorization"

You're now in the promised land because you can use the form box on the left to fill in your ILL autho and password. Now you can edit your library's profile through the Registries account. TA DA!

And while you're in the Registries try looking at some of the information for your various ILL buddies. See how in the future the Registries just might be quite an improvement over the current ILL Policies.

- Mark Beatty

# For Your Information

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## Reference Service News

The following are just a few of the latest arrivals in the reference collection. You may contact us through [WiLSref@WiLS.wisc.edu](mailto:WiLSref@WiLS.wisc.edu), if you need information from these or any other reference resources you don't presently have.

*Encyclopedia of careers and vocational guidance.*  
Ferguson, 2008. 14th edition.

From Choice review of 13th edition: Similar to an expanded version of Occupational Outlook Handbook (2000-01 ed., CH, Dec'01, 39-1964), this encyclopedia includes over 90 career fields in its primary content....General readers and career counselors alike will appreciate the quick references to resources and the depth of the guidance section.... One key feature in each career field is a text box highlighting particularities such as keywords to know or different types of jobs within the field.

Also I am including the address to the UW Digital Collections: [uwdc.library.wisc.edu/News/recent.shtml](http://uwdc.library.wisc.edu/News/recent.shtml), which I know you will find interesting.

These were recently added to our collection of databases:

*Synthesis Digital Library of Engineering and Computer Science:* "Synthesis is an innovative information service for the research, development, and educational community in engineering and computer science.

The basic component of the library is a 50- to 100-page "Lecture"; a self-contained electronic book that synthesizes an important research or development topic, authored by an expert contributor to the field. We believe that they offer unique value to the reader by providing more analysis and depth than the typical research journal article. They are also more dynamic and convenient than traditional print or digital handbooks, contributed volumes, and monographs."

### *African American Music Reference:*

"African American Music Reference will contain 50,000 pages that offers the first comprehensive coverage of blues, jazz, spirituals, civil rights songs, slave songs, minstrelsy, rhythm and blues, gospel, and other forms of black American musical expression. This release includes 1304 essays and images from 36 sources, over 13506 pages."

### *OAIster (A union catalog of digital resources):*

"OAIster is a union catalog of digital resources. We provide access to these digital resources by "harvesting" their descriptive metadata (records) using OAI-PMH (the Open Archives Initiative Protocol for Metadata Harvesting)."

**How to Participate:** Submit a Reference Request Form by Web ([www.wils.wisc.edu/ill/refer](http://www.wils.wisc.edu/ill/refer)), e-mail, phone, FAX or mail. We will deduct \$12.50 from your WiLS deposit account. What could be easier?

### **We are here full time to help you with your information needs. Feel free to contact us:**

WiLS Reference Request Form: [www.wils.wisc.edu/ill/refer](http://www.wils.wisc.edu/ill/refer) or email us: [wilsref@wils.wisc.edu](mailto:wilsref@wils.wisc.edu)  
Fran Metcalf: [fmetcalf@WiLS.wisc.edu](mailto:fmetcalf@WiLS.wisc.edu)  
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-Fran Metcalf

# Staff Profile

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## Nichole Fromm

We are pleased to introduce Nichole Fromm, WILS's newest librarian who joined us in late November of 2007. Nichole is responsible for support and training of OCLC products and services as well as providing troubleshooting help to our member libraries for OCLC products. Nichole has worked in libraries since 1998. Her first jobs in libraries included positions at the L.E. Phillips Public Library and McIntyre Library in Eau Claire. Prior to coming to WILS, Nichole worked at South Central Library System helping public libraries with their websites and technology initiatives.



Nichole is a Wisconsin native born in Milwaukee. Her family moved around several times and she lived in Illinois and Texas before returning to Wisconsin. Her undergraduate years were spent at UW-Eau Claire where she majored in German and minored in Library Science. She also spent a semester near Munich, Germany.

In her free time, Nichole enjoys crochet, biking in good weather, working with SLIS Jail Library group, watching British television (she is especially fond of *Monty Python* and *Only Fools and Horses*), and reviewing restaurants with her husband. Check out their restaurant blog, [Eating in Madison A to Z](#), where she and her husband are documenting their visits to every restaurant (in alphabetical order) in the Madison area!

-Joy Pohlman

# Access NewsLetter

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WiLS ILL and Reference News

An irregular publication with writing contributions by Fran Metcalf, Joy Pohlman, Eric Robinson, Bob Shaw, Al Wenzel, Mary Williamson and Sheila Zillner.

Edited by Bob Shaw and Joy Pohlman.

Layout, graphics by S. C. Zillner.



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