



Using the STARS Rethinking Resource Sharing Checklist for Fun and Profit Applications for Groups and Individuals

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Today's Goals

- Introduce Rethinking Resource Sharing Initiative and Checklist
- Share ASERLs Lessons
- Illustrate Some Applications
- Discuss Future of the Checklist
- Use Checklist and Discuss Your Next Steps



Introducing RRS



<http://rethinkingresourcesharing.org/>



RRS' Purpose

- To foster an updated framework of cooperation and collaboration.
- Rethink resource sharing for the 21st century
- Be a catalyst movement for systematic change
- Become an influential “Think tank” – **define and promote best practices**
- Inspire a change in attitude in providing services
- Encourage libraries to open up to find new ways to serve, not just their patrons, but all potential users

The screenshot shows a web browser window displaying the RUSA STARS website. The browser's address bar shows the URL www.ala.org/ala/mgrps/divs/rusa/sections/stars/index.cfm. The website header features the RUSA logo and the text "Reference and User Services Association" and "a division of the American Library Association". A navigation menu includes "RUSA Sections", "Committee Tools", "Get Involved", and "Communications". A search bar is present with the text "Search RUSA:" and a "GO" button. The main content area has a "STARS" logo and a navigation bar with links for "HOME", "AWARDS", "EVENTS", "OUR SECTION", "TOOLS", and "PUBLICATIONS". A central photograph shows two women, Sherri Michaels and Heather Weltn, shaking hands and passing a torch. Below the photo is a caption: "Passing the torch at ALA2011! Outgoing STARS Chair Sherri Michaels (right) hands over the STARS torch to incoming STARS Chair Heather Weltn(left).". To the left of the main content is a sidebar menu with categories like "Resources for Librarians", "About RUSA", "RUSA Awards", "Professional Development", "Rally Round RUSA", "Business Reference and Services Section (BRASS)", "CODES", "History Section", "MARS", "RSS", "STARS" (with sub-items: Awards, Events, Sections, Professional Tools, Publications), and "Join & Support RUSA". At the bottom of the sidebar are "SEND", "PRINT", and "CITE" buttons, and a "SHARE" button.

<http://www.ala.org/ala/mgrps/divs/rusa/sections/stars>

Rethinking Resource Sharing Star

- Checklist of 64 Best Practices
- Variety of RS operations
- Three Possible Answers to Each Question
- Score Well and Earn STAR!
- <http://rethinkingresourcesharing.org/checklist.html>



Rethinking Resource Sharing Star

	We do this now	We plan to implement in the next 12 months	We do not do this
Library provides online request form for other libraries			
Lending library accepts fax or email requests from other libraries			
Lending library accepts requests within OCLC WorldCat Resource Sharing			
Borrowing library uses ILL management software to submit requests			



Rethinking Resource Sharing Star



Given in honor of your Interlibrary Loan Office's
use of best practices.

[Your Library's Name Here!]

Star Recipient

Chair, Policies Committee

Chair, Steering Committee



ASSOCIATION OF SOUTHEASTERN RESEARCH LIBRARIES



AUBURN
LIBRARIES

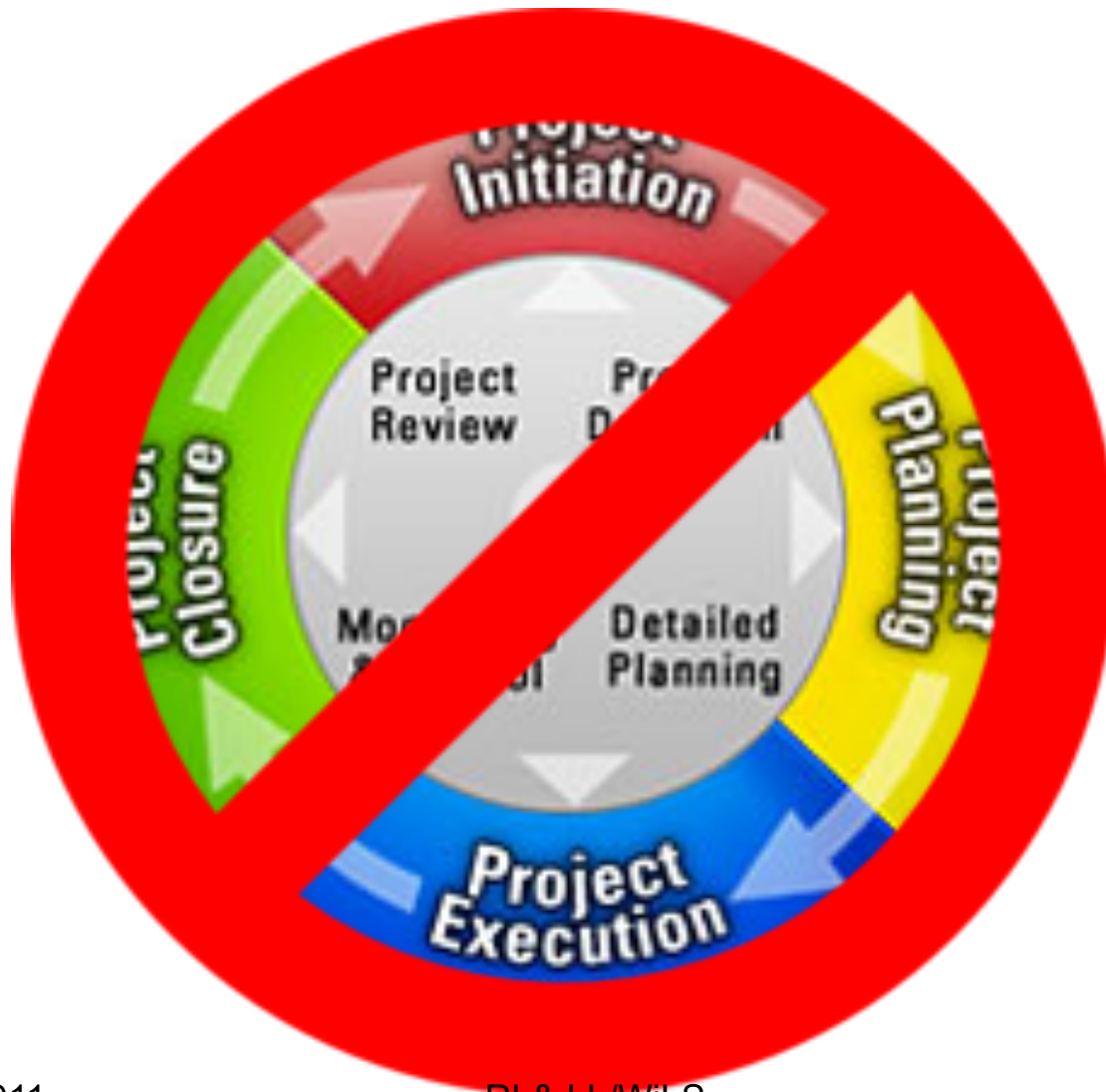


...plus more



ASERL & Resource Sharing

- Reciprocal ILL
- KUDZU Catalog & Courier (established 2000)
- Kinda Charged to Look into Best Practices





ASERL Best Practices Survey

1. Library Member Characteristics and ILL Technology
2. Resource Sharing Consortia and Networks
3. Campus Document Delivery
4. Issues and Challenges
5. Best Practices as defined by *Rethinking Resource Sharing "STARS" A Checklist Interlibrary Loan Assessment.*



ASERL's Findings

- 17 out of 32 Libraries scored 80% or Higher, earning Rethinking Resource Sharing STAR recognition.
- Highest 93%. Lowest: 46%
- Median Score: 81%
- 11 Scored 70-78%



ASERL's Findings

- All 32 follow 9 practices (e.g.)
 - Library's holdings are discoverable in www.worldcat.org
 - Library utilizes open URL resolvers
 - Library's borrowing policies and procedures are posted for users
 - Library staff is aware of the sharing permissions of the licensed content at the library
 - Library participates in reciprocal agreements with other libraries



More ASERL's Findings

- 31 Libraries follow 19 practices (e.g)
 - Library processes user requests within 2 business days
 - Library provides online status of requests for users 24/7
 - Borrowing library sends request to libraries outside of home country
 - Lending library loans new items
 - Library allows for remote renewals of materials

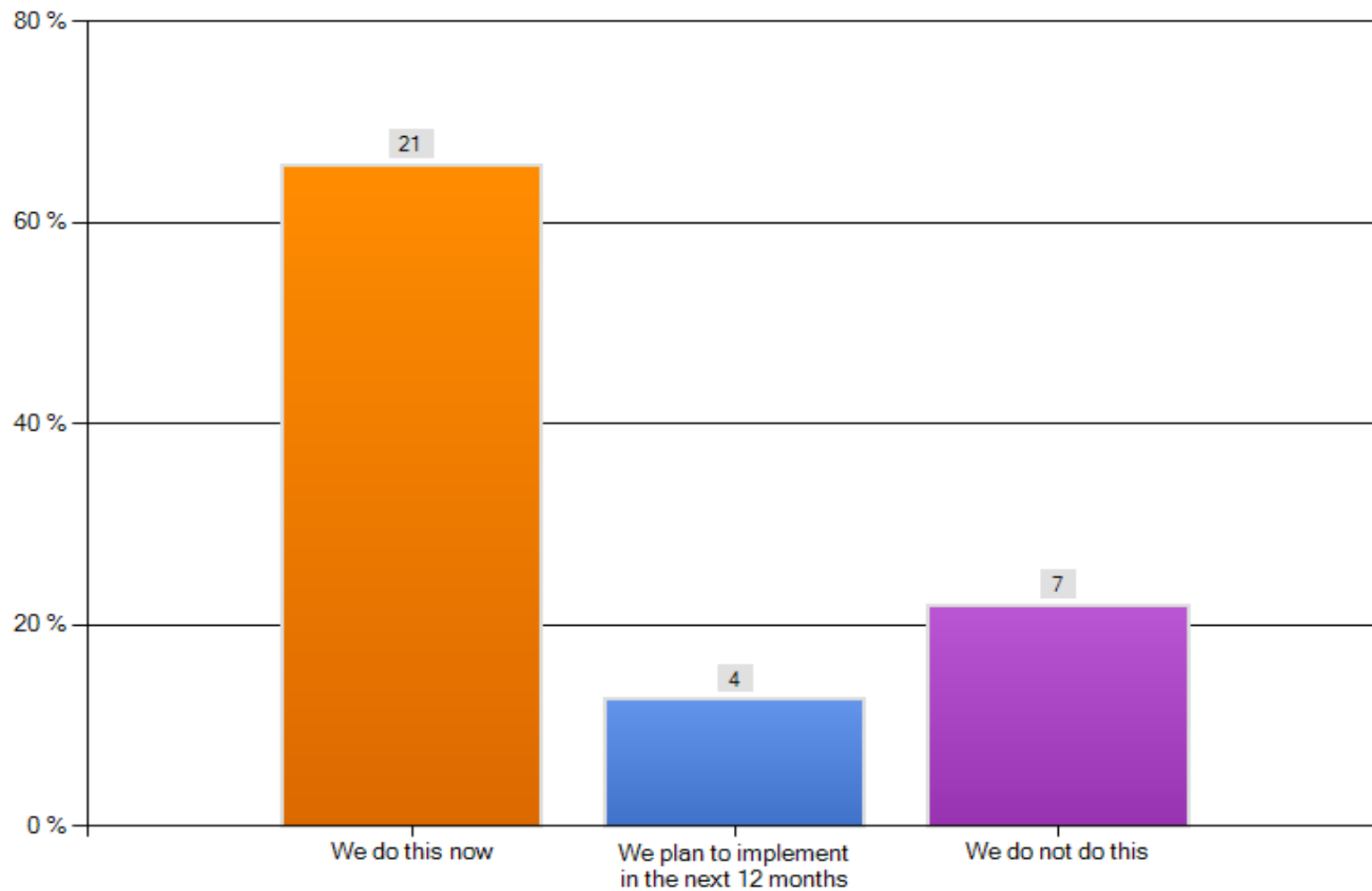


More, More ASERL's Findings

- Only 12% follow these practices
 - Lending library allows unlimited renewals for items not needed locally
 - Borrowing library allows for direct delivery of materials from the lending library to the end user
 - Lending library distinguishes fees for unique materials
 - Library uses DOCLINE EFTS to manage fee transactions
 - Lending library offers incentives for early return of materials

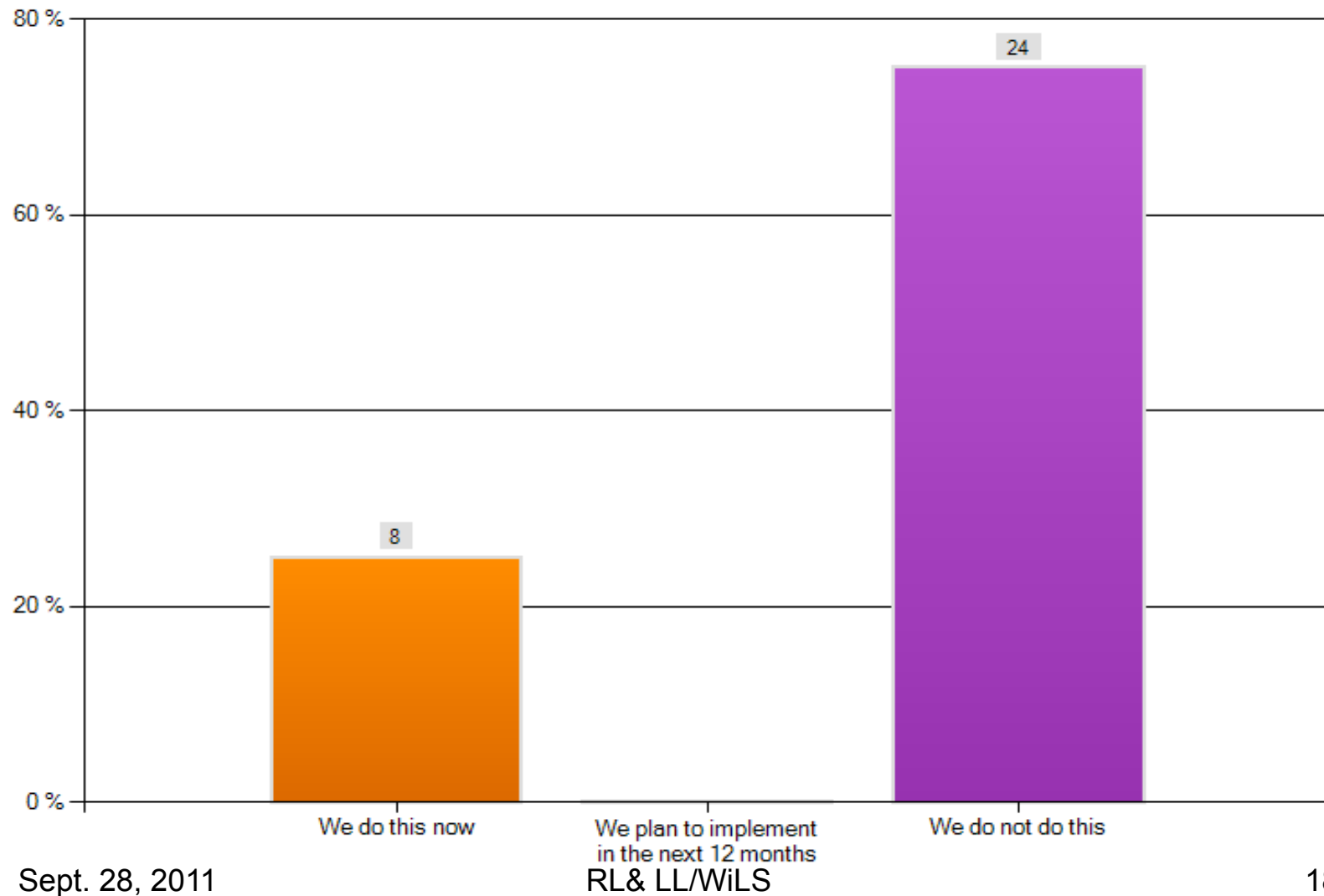


Library provides online request form for other libraries



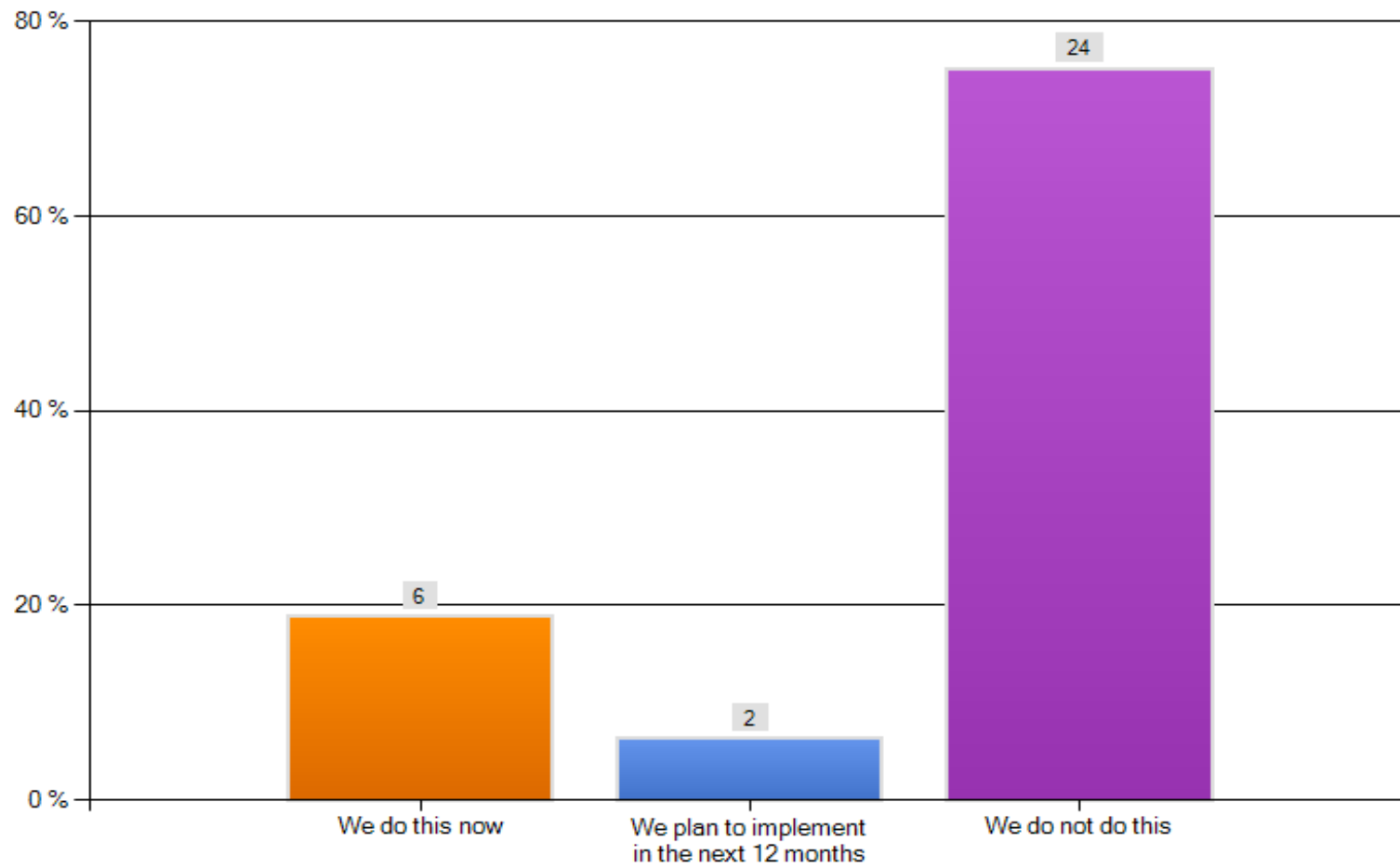


Lending library allows unlimited renewals for items not needed locally





Borrowing library allows for direct delivery of materials from the lending library to the end user





Mechanics of the Data

- Anonymize to Share
- Visualize



What ASERL Learned

- Librarians and Directors Like Lists, Competition and Awards
- Opportunities
 - At Home Delivery
 - Longer Lending Loan Periods
 - Credit Cards
- Have Data Plan!
- Baseline Established

Uses

- Consulting & diagnostics (WiLS)
- Staff Development
- Service Promotion and Outreach
- Strategic Planning
- Keeping Up with the Jones
- Consortium Requirements

Limits

- Works Well for Individual Libraries
- Developed by Academic Libraries
- You say “tomato.” I say “rutabaga.”
- Volunteers & Sustainability
- List isn’t “Sticky” or “Boomarangy”

Future

- New Point System and Scale
 - 60% to 90%
- Interactive Website
- Checklists by Library or Organization Type?
- Using Benchmarks Over Time



Some Resources

- Association of Southeast Research Libraries: <http://www.aserl.org/>
- Rethinking Resource Sharing: <http://rethinkingresourcesharing.org/>
- GWLA's Best Practices Project: "Enhanced Resource Sharing Through Group Interlibrary Loan Best Practices: A Conceptual, Structural, and Procedural Approach:" <http://hdl.handle.net/10355/5481>
- David P. Atkins (2011) ASERL Spring 2011 Membership Meeting Update: Best Practices for Resource Sharing, http://works.bepress.com/david_atkins/5.
- David P. Atkins (2010) Preliminary Executive Summary: ASERL Interlibrary Loan Needs Assessment and Best Practices Survey, http://works.bepress.com/david_atkins/6.



Thank you...