

## New at WiLS

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### WiLS Future Planning Meetings Summary

In late fall and early winter we've been meeting with libraries to discuss their ideas for future services for WiLS. To-date, seven individual interviews and one group discussion in addition to a program at the Membership breakfast have taken place.

We begin each discussion with a recap of input from the July Membership Breakfast and a re-stating of our assumptions—all of which are sent to each person prior to the meetings.

New services envisioned revolve around two themes: Let WiLS Be Your Backroom and WiLS As An Extension Of Your Staff. Specific services proposed at Member Breakfast include: Consulting and Project Management (Open Source assistance, hosting, programming, Workflow Analysis, Networking and automation), Business Intelligence (Research and New Technologies Clearinghouse), Digital Project Management (scanning, metadata), Expansion of Cooperative Purchasing (software, furniture, hardware), ILL Borrowing (centralization, home delivery), Cataloging (authority control, original, special materials, retrospective conversion).

We still hope to meet with a couple more libraries. Come spring, we'll use the information gathered at these meetings as a springboard for discussions at a series of focus groups. If you have any ideas to share, please contact Kathy at [schneid@wils.wisc.edu](mailto:schneid@wils.wisc.edu) or 608.263.2773.

### WiLS tests new service: workflow study partner

Exploring ways to expand our support to libraries, WiLS is conducting beta-level workflow analysis projects with Madison Public Library and UW-Milwaukee. Discovery adventures for all involved, these are intended to help WiLS develop objective tools for examining technical services workflow, and help libraries develop strategies for preparing for the coming "library 2.0" environment, amidst daunting economic conditions. We'll focus on improving communication and efficiency, without losing sight of the ultimate goal: getting the material to the patron in a timely manner.

If all goes well, we will offer this service to the general WiLS membership sometime in mid-2009. Watch this space!

### biblios.net Beta Testers Sought

LibLime is offering free t-shirts to those who give feedback on their new subscription-based, hosted version of the open-source biblios metadata editor. In addition to the editor, biblios.net includes some extended community features such as integrated real-time chat, forums, and private messaging. For more information and to sign up, visit the [liblime web site](#).

### New AskAway Newsletter

Check the AskAway Wiki for the latest newsletter on all things AskAway: [askaway.pbwiki.com/Newsletter](http://askaway.pbwiki.com/Newsletter)

There's an overview of recent QuestionPoint enhancements and a report on the AskAway presentation at this year's WLA conference.

### Library Open Source Webinars

December 16 marked the finale to WiLS six-week series of webinars on effective use of open source software and other innovative uses of technology. The sessions were quite well-received, drawing attendees from across the country. The session lineup included:

11/4 Intro and Overview - Casey Bisson  
11/11 OPACs/ILSs - Evette Atkin  
11/18 Drupal in Libraries - Cary Gordon  
Thanksgiving hiatus  
12/2 Social Library and it's Tools - Tasha Saecker  
12/9 Plinkit, "Library web sites for all" - Darci Hanning  
12/16 Google Sites and Apps for Libraries - Katie Rose

If you missed a session, never fear - recordings are available. For more information about the sessions, visit the weblog at [librarywebinars.blogspot.com](http://librarywebinars.blogspot.com) . If you have ideas or suggestions for future webinar series, please contact Mark Beatty ([mbeatty@wils.wisc.edu](mailto:mbeatty@wils.wisc.edu)).

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## WiLS Events ([calendar](#))

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### WiLS January Calendar

- 1     **WiLS closed**—holiday
- 6     [WiLS Hour: What is Better World Books?](#)
- 13    [Catalogers' Clatsch: OCLC P's and Q's](#)
- 15    [Virtual Reference Best Practices](#)
- 19    **WiLS closed**—Martin Luther King Day (Observed)

### Digistates-Online Offerings from OCLC

**January 7th- February 19th, 2009**

#### Digital and Preservation Online Training from OCLC

- Open to individuals or staff from libraries, museums, archives and cultural heritage organizations.
- Priced at \$25 per person for OCLC members and \$40 for nonmembers.
- All webinars are WebEx Online Meetings.
- To register for any of these sessions, visit [www.oclc.org/western](http://www.oclc.org/western).

**Monday, January 5, 2009-Friday, February 27, 2009**

#### [Preservation 101: Basics for Paper and Media Collections](#)

This 8-week virtual class is \$250 for OCLC members and \$325 for nonmembers.

A basic overview of preservation issues for paper-based and related media collections. This is an instructor-facilitated course. You'll acquire the tools to begin building an effective preservation program for your institution. ([Register](#) by December 30)

**January 12-February 13, 2009 (5 weeks, self-paced)**

#### [Managing Copyright Issues](#)

Priced at \$150 per person for OCLC members and \$215 for nonmembers.

Learn how to obtain permission to use copy-right-protected materials, audit your institution's wn copyright-protected assets and begin to develop a written copyright policy.

**January 12-February 13, 2009 (5 weeks, self-paced)**

[U.S. Copyright Law](#)

Priced at \$150 per person for OCLC members and \$215 for nonmembers.

Review of the complex legislation that is the U.S. Copyright Act.

### **ALA Midwinter**

**January 23-28, 2009**

[2009 ALA Midwinter Meeting](#), Denver, CO

## **Coop Connection ([WiLSCoop](#))**

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### **Dazzling Databases**

In the spirit of the season, the Cooperative Purchasing Program decided to create a list of online databases that dazzled us in 2008. Naturally we always take in consideration important criteria like quality of information, depth and breadth of information, ease of use, and price when choosing the vendors we represent, however our list really isn't derived from these criteria. Instead, this list features databases that made us (and our members) say, "Wow!" If you aren't familiar with these, they are definitely worth taking a look at.

We present then, in alphabetical order, a sampling of what we consider ***Don't Miss Databases of 2008***.

#### [Credo Reference](#)

Even before Credo Reference received the highest rating in LJ's annual reference issue, this database had a lot going for it. As LJ states, "the simple search field on the front page belies the sheer volume and quality of information in Credo Reference..."and we agree.

In addition to the 360 reference sources containing over 3 million entries, Credo really wows users with its multimedia capabilities. You need to [see it for yourself](#) ... really.

#### [CultureGrams from ProQuest](#)

This database is akin to the "Little Engine That Could" in that it is a powerhouse of information yet simple enough for the elementary/middle school crowd. Complete with a video gallery, lots of audio clips, AND an affordable price tag, CultureGrams is a great fit for schools and public libraries.

#### [Global Issues in Context from Gale](#)

Due to hit the street any day, Global Issues in Context is a database suitable for virtually any library type: school, public or academic. Its uniqueness lies in its truly global perspective on information. Users can learn about the situation in Darfur by reading a Chinese newspaper. They can read an African's perspective on the problem of world hunger. Take a look at the link below for a great overview of Global Issues in [Context link](#).

#### [Global Road Warrior from World Trade Press](#)

With a hip name and tons of information, Global Road Warrior appeals to seasoned travelers or neophytes alike wanting to expand their knowledge of a country's customs, history, language and culture. A favorite of ours is the "Society and Culture" section that features recipes indigenous to each country. Global Road Warrior is a great complement to a public or academic library's collection.

#### [Novelist Plus from EBSCO](#)

It's everything Novelist has Plus non-fiction titles, book covers, and descriptions. What could be better?

#### [Teen Health and Wellness from Rosen Publishing](#)

Written in a teen-friendly vernacular, Teen Health and Wellness fills the void of mental and physical health information available specifically for teens. With remote access available with every subscription, preteen and teens can search for answers they want privately ... on practically every health topic you can think of. School Library Journal says THW is "Ground-breaking... (and) receives an A+... a definite must-have for all high school and public libraries." We wholeheartedly agree.

All of these databases qualify for discounted pricing to WILS members. Please contact Sara Gold at 608-265-4167 or [sgold@wils.wisc.edu](mailto:sgold@wils.wisc.edu) for more information or a customized price quote.

## **Featured Vendor**

### **EBSCO**

EBSCOhost databases are the most-used, premium online information resources for tens of thousands of institutions worldwide, representing millions of end-users.

EBSCO has served the library industry for more than 60 years. By placing customers at the core of our business, we have tapped their ingenuity to assist us in developing the high quality products and services for which EBSCO is known. We continue to work to identify new challenges and combine technology with data to meet the information needs of our customers worldwide.

Our new interface, EBSCOhost 2.0 is now available! Based upon results gathered from extensive user testing, EBSCOhost 2.0 offers a clean new look and feel, for a technologically sophisticated, yet familiar search experience, with the built-in flexibility to provide individual user customization options.

EBSCOhost databases are available to impaired users requiring screen-readers or using keyboard controls, and exceed levels of 508 accessibility compliance.

Being an environmentally-conscious company has long been a guiding directive of EBSCO Publishing. EBSCO has always tried to implement new initiatives that help the company operate in a more efficient and environmentally-sound manner. Free access to EBSCO's GreenFILE database is available to the public.

Products for Public Libraries November 14th-December 15th Please contact Sara Gold, [sgold@wils.wisc.edu](mailto:sgold@wils.wisc.edu) for trial access information.

### **EBSCO Representative Profile**

Name: Lysa Burns

Please call me: Lysa (pr. "leesa")

What I do: I work with Cheryl & Sara at WILS to offer free trials & great pricing for EBSCOhost databases for all WILS members!

Who I do it for and for how long: I've been with EBSCO Publishing, working specifically with academic libraries, for almost 4 years.

Why I like working for EBSCO: EBSCO Publishing offers a very positive work environment. We help each other out, we smile & say "Hi" & "Good morning" to each other, maybe share a joke or two and, hopefully, that positive attitude is felt by our customers as well!

The EBSCO database/product I am most excited about and why is: I really like our new interface- especially the addition of thousands of images! I think the new scroll over feature to quickly view results on the results list also saves a lot of time (no need to toggle back and forth).

Something most people don't know about me is: I own 3 dogs and a big fat cat and my

husband is a certified dog trainer. He runs a doggy daycare and dog boarding business out of our house. We've grown very close to many of our four-legged guests!

I am currently reading: Tim Dorsey's "Orange Crush"(the third in a series). I read a lot and like a variety of genres. I just finished "Embarrassment of Mangoes: A Caribbean Interlude"by Ann Vanderhoof, a colorful and sometimes tasty (with recipes thrown in here & there) sailing travelogue that was wonderful escapism. The satire and bite of "Orange Crush" is a good contrast!

You can reach me at: 800-653-2726x2524

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## Resource Sharing Update

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### Access News

#### Staff Profile

The WiLS staff is pleased to welcome aboard Angela Milock, our new ILL research intern. Angela will be working in the interlibrary loan department and her main duties will be overseeing our scanning, document delivery, and RapidILL operations.

Angela received her undergraduate degree from UW-Parkside with a major in English and graduated from UW-Madison's School of Library and Information Studies with an MLS degree last May. While in library school she volunteered at the LGBT center and worked as a student assistant in the biology and journalism reading room libraries and the Digital Collection Center. She was also co-chair of the Jail Library Group (which recently celebrated its fifteenth anniversary) that provides reading material to inmates at the Dane County jail.



In her spare time Angela likes reading young adult literature and crocheting. And earlier this week she and her husband received word that their offer on a house on Madison's north side was accepted so they will shortly be new homeowners!

Angela can be reached by email at [amilock@wils.wisc.edu](mailto:amilock@wils.wisc.edu).

- Bob Shaw

#### Digitization on Demand

WiLS ILL Services is proud to announce a new service — Digitization on Demand. We have set up a system for institutions around the world to be able to submit requests either via ILL or through a web form to have complete works within Special Collections" digitized. The outcome of the project would be that patrons who would not be able to get access to specialized research materials would get access, and the University of Wisconsin would get a preservation copy of the work for furthering accessibility to items previously unviewed and untapped by average library users. This would fill a role of "on demand" preservation scanning that the university currently does not have. Many requests for materials in the special collections already come through the normal ILL channels WiLS maintains at this point so obtaining these types of requests will be second nature. From there the staff will pull, scan, and send the work to the requesting institution, and the UWDCG will coordinate the preservation metadata and hosting of the digitized preservation piece.

We are very excited about this joint venture with the University of Wisconsin. It will provide more works for educational purposes now and into the future. WiLS sees this as just a small but important step at again meeting the Wisconsin Idea — we are trying to

improve the standard of living for the citizens of the state and world.

--Eric Robinson

### **Resource Sharing Round Table**

Are any of these a significant part of your job?

- resource sharing
- interlibrary loan
- document delivery

If so consider joining the Resource Sharing Round Table (RSRT) when sending in your WLA dues this month. As part of your basic membership, you are allowed to choose two sections/round tables to join. For more information about the RSRT see the [WLA home page](#) and the [October newsletter](#).

--Bob Shaw

### **Reference Service News: Reference and Loan Fall Meeting Review**

Tuesday November 18th, I attended the Reference and Loan Fall Reference Meeting for Public Library Systems and Resource Libraries.

We started off with a discussion of the [COLAND Visioning Summit](#). Among the many issues raised community involvement was discussed at our meeting. The suggestion was made that a librarian should be at council meetings to share information. This has had some success when it has been tried. The problem is staffing allocation, time and money. The Ward study showing \$4.06 returning to the community for every \$1.00 spent on libraries was also mentioned. It was agreed that we need to do more to communicate our value to those who pay for our service. More outreach needs to be done, especially to job centers, considering the present economy. This is a crisis/opportunity moment.

Most of us are using AskAway, and are pleased with the software. The problem, if there is one, is finding time for staff to monitor AskAway. It was agreed that we are serving those who might not have reached us otherwise. Numbers are up. Even those who resisted Chat Reference at first are now convinced.

In the afternoon there were presentations about CCIC (Child Care Information Center) Genealogy, and Wisconsin State Government resources. Each of these had excellent handouts, which I am sure R&L would be happy to share with any who requested them.

--Fran Metcalf

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## **Digital Project Dispatch**

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### **Announcing the Midwest CONTENTdm Users Group 4th Annual Meeting**

Mark your calendars and plan to join your CONTENTdm colleagues at Purdue University Wednesday-Friday, March 18-20, 2009 for the Midwest CONTENTdm Users Group 4th Annual Meeting.

Learn about new features from OCLC staff and hear from your fellow CONTENTdm users. Networking opportunities will be available during the Users Group meeting.

Two half-day pre-conference sessions will be offered on March 18, 2009. Session one will be on copyright issues by attorney Donna Ferullo from Purdue University. The other will be a hands-on session by Geri Ingram from OCLC discussing new features in CONTENTdm 5.

This meeting is being organized by the Midwest CONTENTdm Planning Committee and

supported by OCLC and Regional Service Providers in the Midwest.

To register or submit a proposal, go to [www.lib.purdue.edu/mug](http://www.lib.purdue.edu/mug).

Please plan to attend this premier CONTENTdm event. For more information, contact Carl Snow, Purdue University (1-765-494-2764 or [csnow@purdue.edu](mailto:csnow@purdue.edu)) or Brad Faust, Ball State University (1-765-285-8032 or [bfaust@bsu.edu](mailto:bfaust@bsu.edu)).

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## OCLC News

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For complete OCLC news, see the [OCLC news archive](#).  
WiLS members may find these articles of particular interest.

### **OCLC Members Council Discusses Similarities, Embraces Differences in Libraries that Make Up the Global Cooperative**

OCLC Members Council met in Dublin, Ohio, October 19-21, to discuss similarities and differences in libraries around the world, continue planning a transition to a Global Council and Regional Councils to extend OCLC participation, and elect a council delegate to the OCLC Board of Trustees. [View report](#)

### **OCLC, Syracuse University and University of Washington to Help Develop a New Web Search Experience Based on Expertise from Librarians**

Researchers and developers from OCLC and the information schools of Syracuse University and the University of Washington have announced their participation in a new international effort to explore the creation of a more credible Web search experience based on input from librarians around the globe. Called the "Reference Extract," the project is funded through a \$100,000 grant from the John D. and Catherine T. MacArthur Foundation. [View news release](#)

### **Issue 10 of NextSpace Now Available Online [View issue](#)**

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Writing contributions by WiLS staff.

Edited by Nichole Fromm.

Layout, graphics by S. C. Zillner.

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WiLS phone: 608.265.4167  
728 State Street, Room 464 and B106B, Madison, WI 53706



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### WiLS Member Breakfast Report

Future Directions for WiLS was the theme of the WiLS Member Breakfast July 2008 and the input from attendees (and the enthusiasm for the process) was wide-ranging, creative and challenging.

Consulting and Project Management were the most often cited services needed by libraries with examples of Open Source assistance and programming, managing digital projects, workflow analysis, and help with networking and automation. Expanding Cooperative Purchasing to include software, hardware and furniture and Business Intelligence/Research service to investigate issues, problems, data mining etc., gathering information for library decision-making when you don't have staff to do so were also mentioned frequently. All of these items fall nicely into the concept of "WiLS AS AN EXTENSION OF YOUR STAFF"

Other high priority items identified were "overflow" cataloging, centralized ILL borrowing, coordinated Electronic Resource Management and training, all more in line with the concept of "LET WiLS BE YOUR BACKROOM." There were also a number of more general suggestions such as increasing advertising about WiLS and more flexibility in membership categories and the related service options.

With these ideas in-hand, our next step in the planning process is one-on-one discussions with members to flesh out new service ideas. We hope to follow these sessions with several focus groups with Directors to ask questions, discuss, and ask "would you buy this" questions.

A full tabulation of the "snow card" process conducted at the meeting is available. Please contact Kathy Schneider for more information.

### WLA report

WiLS staff were pleased to be a part of the well-attended Wisconsin Library Association conference in Middleton last week. On Thursday, Bob Shaw, WiLS ILL, co-presented with Terry Wilcox on standards-based ILL across the state. Thursday was also a good day for a funAskAway, Wisconsin branch social gathering where several colleagues from across the state lunched and socialized, and fun was had by all (to find out more about AskAway as usual check out the [wiki](#)).

Friday's session with Mark Beatty on AskAway and virtual reference was well attended, with contributions from Sarah Neises (on UW-Oshkosh LibQual+ survey results), Joy Schwarz (on getting AskAway links into OPAC results pages), Sandra Byrnes (on mentoring and training staff) and Martha Berninger (on a trial project of AskAway in the public schools).

We'd like to thank everyone who stopped by the WiLS booth. We especially appreciate those who took extra time to share their input on WiLS' future directions and our new web site prototype. If you have questions about anything you saw during the presentations or at the WiLS booth, or just didn't have time to ask something of us at the conference, please do not hesitate to get in touch.

### Cloud Computing

The [Pew Research Project](#) reports that more Americans use "cloud computing" than have heard the term. Cloud computing refers to the idea of data and applications being stored on the Web rather than on individual computers. The impact on library services can't be underestimated; for more information about cloud computing, refer to Tom Zillner's recent Tech Note ([pdf](#)).

### **biblios.net Beta Testers Sought**

LibLime is offering free t-shirts to those who give feedback on their new subscription-based, hosted version of the open-source biblios metadata editor. In addition to the editor, biblios.net includes some extended community features such as integrated real-time chat, forums, and private messaging. For more information and to sign up, visit the [liblime web site](#).

## WiLS Events ([calendar](#))

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### **WiLS Library Open Source Webinar Series for November-December**

WiLS Library Open Source Webinar: Drupal in Libraries, Tuesday November 14th, 2008 at 2-3pm CST. See the [Open Source Webinars Blog](#) for session details.

[Register now](#) for individual webinars at \$25 each, or for the whole series at the bargain rate of \$100 for 6. You can still register for the November 4th and 11th webinars and receive the recording of the sessions.

### **WiLS Hour: Cooperative Purchasing**

Thursday, December 11th at 10:30 pm join Sara Gold for a discussion of the Power for Public Libraries. [Register here](#).

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## Coop Connection

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### **Who We Are**

The Cooperative Purchasing Program is your gateway to discounted pricing on the resources critical to fulfilling your library's service goals and objectives. Program staff members arrange commitment-free trials of the latest and greatest in online databases, e-journals and e-books; offer webinars on new services; provide registration for training webinars offered by our vendor partners; as well as serving as your front-line contacts. We are committed to providing prompt, courteous service and accurate information every time you call or send us an email.

Hi everyone.

My name is Cheryl Bradley and I am the manager of the Cooperative Purchasing Program. I've been at WiLS for 19 years; how time does fly!

This picture was taken at Devil's Lake State Park on a gorgeous autumn day before all the leaves had fallen. Autumn is my favorite season; a pity it's followed by winter!

My personal passions are reading (bet you could have guessed that one), motorcycle touring (over 5,000 miles this



Cheryl Bradley  
tel: 608-265-4167

past spring/summer/fall), traveling and Badger basketball. I get to combine the last two by heading to St. Thomas in the Virgin Islands on November 20 to cheer on the men's team in the Paradise Jam Basketball tournament.

fax: 608- 262-6067

[cbradley@wils.wisc.edu](mailto:cbradley@wils.wisc.edu)

Contact for all questions pertaining to Academic & K-12 markets



Sara Gold

tel. 608-265-4167

fax: 608-262-6067

[sgold@wils.wisc.edu](mailto:sgold@wils.wisc.edu)

Contact for all questions pertaining to K-12 & Public Library markets.

My name is Sara Gold (nee Van Cleef) and I have been at WiLS as part of the Cooperative Purchasing Program since May 2007.

My areas of focus are the Public and K12 library markets where I work with vendors to negotiate discounted pricing for online databases and other library-related products. I bring to my position at WiLS, 15 years of working in the book industry, first as a children's book buyer at Stuart Brent Books in Chicago and then for a publisher of advertising and marketing textbooks. I also worked with Baker & Taylor for 5 years in Sales to the K12 and Retail markets. In 2001, I returned to UW-Madison for my M.L.S. and worked simultaneously as a Young Adult Librarian at Sun Prairie Public Library.

Although my passion for the written word has shaped my professional career, I find deep satisfaction in helping people locate and understand information in all forms.

When I am not at WiLS, I am Mom to my 5 yr-old daughter, Lydia, who is currently reading the very funny *Doctor Ted*, by Andrea Beaty. My husband Steve is listening to *Charlatan* by Pope Brock on CD, and I am reading *Forget Me Not: A Memoir* by Jennifer Lowe-Anker.

### Vendor Profiles—ProQuest

[ProQuest](#) offers a growing family of classroom-focused, subscription-based educational resources that support the 21st Century information literacy needs of technology directors, librarians, teachers, and students across all curriculum areas.

Did you know that ProQuest has many different names under one umbrella?

SIRS Researcher(r) a highly-acclaimed general reference database containing thousands of full-text articles exploring social, scientific, health, historic, business, economic, political and global issues. Articles and graphics are carefully selected from 1,500 domestic and international publications according to strict criteria with regard to content and age appropriateness.

eLibrary(r) the perfect resource for delivering full-text and multimedia reference essentials. The easy-to-use interface makes research easy. Students find the answers they need from more than 2,000 full-text magazines, newspapers, books, and transcripts--plus thousands of maps, pictures, educator-approved websites from Homework Central(r), and audio/video files.

CultureGrams(tm) which goes beyond mere facts and figures to deliver an insider's perspective on daily life and culture, including the history, customs, and lifestyles of the

world's people. The growing diversity of the U.S. population and the new emphasis on globalism and multiculturalism make CultureGrams an indispensable resource for teachers and students to understand their country and their world.

ProQuest(r) Platinum which offers a comprehensive publication collection that meets a wide range of research demands. From general reference to advanced subject matter, Platinum has more than 2,000 titles that cover it all.

These are just to name a few of our products for elementary, middle school, high school and AP classes. We even have some products just for teachers like our ProQuest Professional Education resource. Give us a call and we will be happy to show you all our products. Need information about our entire line of ProQuest K-12 learning resources? [current catalog](#).

**My name is Paul Somers**, K12 Field Account Executive. Please call me Paul.

What I do: I'm the ProQuest K12 Field Rep in WI. I'm responsible for the hundreds of WI Schools and School Districts that subscribe to our ProQuest K12 resources.

Who I do it for and for how long: I've been with ProQuest since 2000.

Why I like working for ProQuest: I like being able to offer very unique resources that help further students' education in almost any type/level of school. The content we provide is unparalleled and it's exciting to see schools using them in countless ways.

The ProQuest database/product I am most excited about and why is: *The ProQuest Historical Newspapers*. Nowhere else in the world can you get every page, ever article, every advertisement, every cartoon, etc. ever produced in its original format back to the inception of the newspaper. These newspapers include the *New York Times*, *Chicago Tribune*, *Washington Post*, *Wall St. Journal* and more.

Something most people don't know about me is: I helped save a man's life from drowning this past summer.

I am currently reading: All the books that I read to my 3 and 7 year old boys.



You can reach Paul at:  
[paul.somers@proquest.com](mailto:paul.somers@proquest.com) or  
800-521-0600 x2206.

Contact Paul for all questions about ProQuest K12: new subscriptions, renewals, presentations, any questions, comments, concerns about your ProQuest K12 subscription.

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**My name is Colleen Galloway**, Account Executive K12. Please call me Colleen.

What I do: Inside sales in Boca Raton, Florida. I sell online resources to K12 schools, follow-up on customer requests, call on renewals and make sure our resources are up and working with no problems. Create quotes and license agreements and keep in touch with my partner Paul Somers.

Who I do it for and for how long: ProQuest- In January it will be 9 years.

Why I like working for ProQuest: I truly believe in our products and it makes me feel good to know that I can help a school get the resources they need to help their students do research and accomplish their goals with relevant and up to date search results. (do I sound like a sales person??)

The ProQuest database/product I am most excited about and why is: All our products but if I have to pick one it would have to be the SIRS products. Since they are all 100% full-text articles that have been hand selected by educators it makes this product unique. SIRS is such a great product for everyone from the first time researcher to the experienced researcher. Leading Issues in SIRS Researcher with the Pro/Con & MyAnalysis tab makes you stop and think about what you are reading and how you feel about the topics. It is easy to get the information and with lexile scoring everyone can get an article they can read and understand. There are also many tools that help the students, teachers and librarian. I really love these products!

Something most people don't know about me is: I have a twin brother. I love to make Art Quilts, quilts and craft products. I am also involved in Awareness for Lung Cancer since my son-in-law at age 37 passed away, my best girl friend of 35 years and my sister-in-law also have passed away from this disease. I will be doing a 25 flight stair climbing in November to promote more awareness of this disease.

I am currently reading: *A Marriage Made in Heaven or Too Tired for an Affair* by Erma Bombeck. Somehow I missed her series when they first came out!

Your ProQuest Sales Contact for the K12 market: Colleen Galloway, Account Executive K12 [colleen.galloway@il.proquest.com](mailto:colleen.galloway@il.proquest.com) or 800-521-0600 x 7228

Contact Colleen Colleen for questions regarding new or existing subscriptions, pricing information, technical support, and trial setup.

### **Introducing a New Vendor Partnership**

WILS is pleased to announce a newly formed partnership with World Trade Press, publishers of Global Road Warrior. (see [brochure](#) and [press release](#))

Global Road Warrior is a comprehensive social, cultural and travel database covering 175 countries and territories, all presented in a consistent 97-category framework for each country. With 11-million-plus words of rich editorial content, over 6,500 colorful country photos, and 1,575 attractive country maps to zoomify and download, it's a first-class resource to see and study the world. The new "Food & Recipes" category contains 5-10 classic recipes from each country. There are also extensive sections on travel and business etiquette. For more information please visit [www.globalroadwarrior.com](http://www.globalroadwarrior.com).

For pricing or trial information please contact Sara Gold at [sgold@wils.wisc.edu](mailto:sgold@wils.wisc.edu) or 608-265-4167.

### **Vendor Specials**

#### **AWE [Group Purchase Offer](#)**

The Early Literacy Station™ is the first in a series of educational solutions and is targeted for toddlers through second graders.

It is a self-contained system that is ready to use right out of the box. It includes more than thirty-seven educational software packages spanning seven curricular areas, top rated by Children's Technology Review.

The Early Literacy Station™ is not just another computer with software. Kids are captivated by the interface and start to explore immediately. Plus, the ELS includes a three year warranty.

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**Watson Label Products** is the bar code label manufacturer of choice for public, private, and academic libraries. WLP offers an array of [barcode label and patron card options](#) for all your library needs. In addition, [promotional products](#) and thermal [printing supplies](#) are available. WLP is a woman owned, family managed business, certified to [ISO 9001 standards](#) and holds customer satisfaction as their primary responsibility. WILS member libraries will receive a 20% discount on all labels and a 10% discount on all patron cards, key tags or patron card/key tag sets. All orders are quoted on an individual basis to ensure accuracy of label/card specifications. A [quote request form](#) can be found on the WILS website, or you may contact one of our knowledgeable Library Division staff members at 800-678-6715 to review your specific requirements. "Check Out" the Watson website at [www.wlp.com](http://www.wlp.com).

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### **H.W.Wilson**

New Rates for Wilson Retrospective Databases including 10% discounts for WILS Members

Wilson Retrospective Databases: Periodicals Research Back as Far as 1890!

- Citations to millions of articles from thousands of key publications
- Quality indexing and bibliographic control H.W. Wilson is known for
- One-time purchases

Now through March 27, 2009-- Save on New Subscriptions

- [Applied Science & Business Periodicals Retrospective: 1913-1983](#)
- [Applied Science & Technology Retrospective: 1913-1983](#)
- [Art Index Retrospective: 1929-1984](#)
- [Biography Index Retrospective: 1946-1983](#)
- [Book Review Digest Retrospective: 1905-1982](#)
- [Business Periodicals Index Retrospective: 1913-1982](#)
- [Education Index Retrospective: 1929-1983](#)
- [Essay & General Literature Index Retrospective: 1900-1984](#)
- [Humanities Index Retrospective: 1907-1984](#)
- [Humanities & Social Sciences Index Retrospective: 1907-1984](#)
- [Index to Legal Periodicals Retrospective: 1908-1981](#)
- [Library Literature & Information Science Retrospective: 1905-1983](#)
- [Readers' Guide Retrospective: 1890-1982](#)
- [Short Story Index Retrospective: 1915-1983](#)
- [Social Sciences Index Retrospective: 1907-1983](#)

Contact Cheryl Bradley for pricing for your institution. An existing subscription to the current file of any of these will also lower your price. (cbradley at wils.wisc.edu or 608.265.4167)

### **Featured Trial**

#### **EBSCO**

Products for Public Libraries November 14th-December 15th Please contact Sara Gold, [sgold@wils.wisc.edu](mailto:sgold@wils.wisc.edu) for trial access information.

The following databases are available as part of this trial. Please click the hyperlinks below for the database description, title coverage list, and other pertinent information for each database.

- Hobbies and Crafts ([description](#))
- Consumer Health Complete ([description](#))
- NovelList Plus ([description](#))

## [WiLScoop](#)

In August the Cooperative Purchasing Program hosted its first WiLS Hour dedicated specifically for databases of interest to Public Library members. Out of the feedback from the webinar came the suggestion of a venue for reviews of the databases we promote. After a collective brainstorming session, we are delighted to introduce our blog—WiLScoop. We encourage you to become active readers and participants in WiLScoop.

## Resource Sharing Update

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### **Access News**

It will come as no surprise to those familiar with Interlibrary Loan that September 2008 was WiLS ILL's biggest month ever, with nearly twelve thousand requests received.

For more ILL news, see the October 2008 issue of the [Access newsletter](#).

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## Digital Project Dispatch

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### **Users Group meeting report**

The first Upper Midwest CONTENTdm User Group Meeting was held in Minneapolis October 16-17. More than eighty people attended the User Group Meeting and attended sessions on topics ranging from working with audio and video and wrangling metadata to marketing and a CONTENTdm version 5 Update. Most of the presentations and handouts are available on the [MINITEX web site](#).

Next year's User Group is tentatively scheduled to be in Madison October 29-30.

### **Calling All Dogs**

[The Dogs of Wisconsin Libraries](#) is back up and fifteen dogs have been added in the past few weeks. To add your dog, see [the directions](#).

### **CONTENTdm Featured Collections: October 2008**

In October 2008, Lawrence University's [Art of the Poster 1880-1918](#) was among the four collections from the CONTENTdm Collection of Collections featured on the OCLC Web site. The other featured collections for October were [From Crossroads to Capital: The Founding and Early History of Raleigh, North Carolina](#); [Yale Daily News Historical Archive](#), and the [Magee Photograph Collection](#). For October's featured collections, see the [OCLC web site](#).

**The featured collections** for [November 2008](#) were A Digital Collection Celebrating the [Founding of the Historically Black College and University](#); Archivo historico de la [Real Sociedad Economica de Amigos del Pais de Gran Canaria](#); [Cuban Postcard Collection](#) and [Milwaukee Historic Photos](#).

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## OCLC News

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For complete OCLC news, see the [OCLC news archive](#).  
WiLS members may find these articles of particular interest.

### **WorldCat Direct — a different approach to home delivery**

WorldCat Direct is a pilot program lead by OCLC to test library services that ship materials directly to library users at the point of need. The pilot enables book deliveries

from a book supplier to patrons of pilot libraries, when these books are requested through OCLC WorldCat Resource Sharing or ILLiad. Libraries benefit from reduced ILL costs, reduced staff time to handle ILL requests, better user service by providing home delivery, and more options for materials. Library users benefit from the convenience of home delivery, a longer loan period than traditional ILL, and the ability to purchase books shipped during the pilot program.

The supplier currently being tested is [Better World Books](#), an online bookseller that handles discards and gift books from libraries.

As a pilot project the information available is limited; however there is an [FAQ available from OCLC](#).

### **Cataloging News**

Bibliographic Formats and Standards fourth print edition is now available for ordering through the [OCLC Online Service Center](#). The fourth edition of Bibliographic Formats and Standards is the final edition available in print. The fourth edition will continue to be updated online and major revisions will be announced at [Abstract & revision notes](#). Bibliographic Formats and Standards is also fully indexed and searchable in [Cataloger's Desktop](#) and, with Desktop's 2008 issue 4 release in November, will be linked to the service's MARC 21 Format for Bibliographic Data file.

In other cataloging news, the Program for Cooperative Cataloging has issued new guidelines ([pdf](#)) for implementing the recent decision to make field 440 obsolete. The PCC recommended that beginning Oct 24, 2008, members implement the change.

### **WorldCat News**

- WorldCat tagging: Registered WorldCat users can now add tags to items. Tags are displayed in search results lists and are designed to help individual users find and organize materials of interest to them.
- WorldCat Registry tutorials: The WorldCat Registry support pages have been recently updated with three new Flash-based [tutorials](#) including a self-paced "Overview," "How to Connect Patrons to Your Library," and "Global Policies."
- WorldCat.org links to digitized content in Google Books: A Google Preview Button will appear in the record display when the text of a work is available online. Visitors can click on the button to access the content within WorldCat.org via an embedded Google viewport. More details are at the [Google Code web site](#).
- "My favorite library": There's a new enhancement to the WorldCat site: the ability to set a library as "my favorite." Once your users designate your library as their "favorite," your listing will come up first on the library tab of a detailed record if you hold the item. This enhancement makes it even easier for users to see exactly what and where materials are available to them, at a glance.
- WorldCat for iPhone: [Mobile WorldCat.org](#) has been released. It is a site designed specifically for an iTouch or iPhone using the Safari web browser, but can be viewed with other browsers as well.

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### **AskAway blog**

Now we have a tool that will allow all of our colleagues to access past sessions of the AskAway Best Practices webinar. If you can't attend a Webinar live, we'll have the links to the recordings. Recordings are both the audio and whatever the presenter showed online such as PowerPoint slides, live web demos and even flash videos. Want a

refresher on topics covered 6 months ago, we've got links to them too. It's all on the [AskAway Best Practices Webinars Blog](#).

Check out the [AskAway wiki](#). Register for a [webinar](#). Attend, discuss and let us know what you'd like to see and who you'd like to hear.

### **NetLibrary Offer**

Now through December 31st, OCLC is offering three new shared NetLibrary eBook collections: Reference, Academic and Community College. These are NEW collections with NO DUPLICATION to previous collections. For more information visit the [NetLibrary page](#) on the WILS web site.

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Writing contributions by WILS staff.

Edited by Nichole Fromm.

Layout, graphics by S. C. Zillner.

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WILS phone: 608.265.4167  
728 State Street, Room 464 and B106B, Madison, WI 53706

The logo for WILS, with the letters 'W', 'I', and 'L' in black and the letter 'S' in red.

September 2008

CONTENTS

## New at WiLS

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### Introducing *Your WiLS*

Welcome to *Your WiLS*, the new bulletin from Wisconsin Library Services. *Your WiLS* replaces the old OCLC Weekly Summary which was neither all-OCLC nor weekly, and which didn't reach all WiLS members. It also expands upon the former Summary with news of broader interest, including the all-new Coop Connection, the latest from WiLS Cooperative Purchasing; and Resource Sharing Update, from our ILL operations.

[New at WiLS](#)  
[WiLS Events](#)  
[Coop Connection](#)  
[Resource Sharing Update](#)  
[Digital Project Dispatch](#)  
[OCLC News](#)  
[Tech Tip](#)

Other regular and semi-regular features will include information on upcoming events, OCLC news of local interest, notes from director Kathy Schneider, member news, and technology tips.

We hope *Your WiLS* will share the news about WiLS and WiLS-member activities like a gentle breeze blowing through your inbox, and add no additional weight to your incoming information load. If you have feedback, comments, or story suggestions, please feel free to contact editor Nichole Fromm at [nfromm@wils.wisc.edu](mailto:nfromm@wils.wisc.edu). Thank you for reading!

### WiLS Takes Credit

WiLS is now able to offer added convenience by accepting Mastercard and Visa credit card payments for any charges incurred with WiLS, including event registrations and invoices. To make payments by credit card, please contact Tom Klement on Tuesdays and Thursdays at 608-263-4962. Online payment options are in the planning stages. A 2.5% convenience fee applies to all credit card payments.

## WiLS Events

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### Two WiLS Events in October

Mark your calendars for two special-interest conferences this fall at the Pyle Center on the UW-Madison campus: the Annual ILL Meeting, October 1, 2008, and Peer Council, October 7, 2008.

The ILL Meeting will feature keynote presenter Cyril Oberlander, Associate Director of Milne Library at SUNY Geneseo, NY and explore new ways to handle ILL workflow. [See the program](#) for more information and registration.

Peer Council, the semiannual WiLS user group meeting, brings Thom Hickey, OCLC; Nikki Busch, Grants & Scholarship Research Librarian; Abigail Swanton, Wisconsin Digital Archives; Sue Dentinger, UW Resource Discovery Task Force; and Erika Janik, author, to Madison for a day of learning and a chance to catch up with colleagues and make new connections. See the program [www.wils.wisc.edu/events/peer08/fall](http://www.wils.wisc.edu/events/peer08/fall) for more information and registration.

### MINITEX Webinars for Local Holdings Record Maintenance

MINITEX has scheduled the following Fall 2008 training sessions on Local Holdings Maintenance:

[Local Holdings Maintenance Part 1](#) Tuesday, 9/30/08 1:30 - 3:00 PM  
[Local Holdings Maintenance Part 2](#) Tuesday, 10/7/08 1:30 - 3:00 PM  
[Local Holdings Maintenance Part 3](#) Tuesday, 10/14/08 1:30 - 3:00 PM  
[Local Holdings Maintenance Part 1](#) Monday, 10/20/08 1:00 - 2:30 PM  
[Local Holdings Maintenance Part 2](#) Monday, 10/27/08 1:00 - 2:30 PM  
[Local Holdings Maintenance Part 3](#) Monday, 11/3/08 1:00 - 2:30 PM

Register early to ensure your seat. You can see all the currently scheduled training sessions and register online via the MINITEX Training [web pages](#).

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## Coop Connection

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### Introduction

Welcome to the inaugural issue of the Coop Connection. The Cooperative Purchasing Program at WILS is excited to have a venue in which to keep our members better informed of upcoming and current trials, new product offerings and information about the vendors we work with. We value your feedback greatly and want this newsletter to be useful to you so please let us know what YOU want to see. Send your ideas and comments to Sara at [vancleef@wils.wisc.edu](mailto:vancleef@wils.wisc.edu)

### Who We Are

The Cooperative Purchasing Program is your gateway to discounted pricing on the resources critical to fulfilling your library's service goals and objectives. Program staff members arrange commitment-free trials of the latest and greatest in online databases, e-journals and e-books; offer webinars on new services; provide registration for training webinars offered by our vendor partners; as well as serving as your front-line contacts. We are committed to providing prompt, courteous service and accurate information every time you call or send us an email.

Cheryl Bradley, Cooperative Purchasing Program Manager  
608-265-4167  
608- 262-6067 Fax  
[cbradley@wils.wisc.edu](mailto:cbradley@wils.wisc.edu)

Contact for all questions pertaining to Academic and K-12 markets

Sara Van Cleef, Cooperative Purchasing Program Associate  
608-265-4167  
608-262-6067 fax  
[vancleef@wils.wisc.edu](mailto:vancleef@wils.wisc.edu)

Contact for all questions pertaining to K-12 and Public Library markets

### Vendor Spotlight

Gale [www.gale.com](http://www.gale.com)

Gale, a part of Cengage Learning, is a world leader in e-research and educational publishing for libraries, schools and businesses. Best known for its accurate and authoritative reference content as well as its intelligent organization of full-text magazine and newspaper articles, the company creates and maintains more than 600 databases that are published online, in print, as eBooks and in microform.

Online Databases for the K-12 market include award-winning Opposing Viewpoints Resource Center, Student Resource Center, Gale Virtual Reference Library, and Science Resource Center.

In addition to its outstanding online collection, Gale serves the K-12 market with its U-X-L®, Greenhaven Press®, Lucent Books® and Sleeping Bear Press™ imprints.

Coming this Fall, Gale is releasing its highly anticipated multimedia and cross-curricular Global Issues in Context, designed for the K-12 student.

### **Introducing a New Database from Gale**

#### *Global Issues in Context*

Global Issues in Context allows students to learn about issues that countries around the world are facing on a daily basis, providing up-to-the-minute information about various countries, cultures, and newsworthy topics —from an international perspective. A great addition to any library, Global Issues in Context is a highly unique collection geared toward enhancing a student's critical thinking skills as they prepare for the world they face after high school. In addition to providing all the necessary information in an engaging way, Global Issues in Context allows students to interact with the world they live in and take action on issues they believe in. View a video of [Global Issues in Context](#).

- Gale is offering a deeply discounted prepublication pricing on Global Issues in Context for High Schools and Middle Schools.
- High School prepub price is \$1795,  
\$500 savings off regular subscription price of \$2295
- Middle School prepub price is \$895,  
\$100 savings off regular subscription price of \$995

As an added bonus, schools that take advantage of the prepub pricing are guaranteed that amount as their base price for three years, with only a 5% yearly price increase.

For additional product information please click here: ([PDF of Global Issues To Top](#))

### **Your Gale Sales Contacts for the K-12 market:**

Andy Durren, Inside Sales Rep  
800-877-4253 x 2165  
[Andrew.Durren@cengage.com](mailto:Andrew.Durren@cengage.com)  
Read Andy's [complete profile](#)



Contact Andy for price quotes, questions regarding new or existing subscriptions, technical support, trial setup and for online demonstrations.

Sherrye Hatton, Customer Service  
Rep 800-877-4253 x8816  
[Sherrye.Hatton@cengage.com](mailto:Sherrye.Hatton@cengage.com)

Read Sherrye's [complete profile](#)  
Contact Sherrye for questions regarding product renewals, product literature, usage statistics, MARC Records or website design.



Jackie Stubba, Field Sales Rep  
800-877-4253 x 2091  
[Jackie.Stubba@cengage.com](mailto:Jackie.Stubba@cengage.com)

Read Jackie's [complete profile](#)  
Contact Jackie for onsite demonstrations.

## Featured Trials

### EBSCO

To Login to the Free Trial: [trial.ebscohost.com](http://trial.ebscohost.com)

User Id: wisconsin

Password: trial valid through September 15

The following databases are available as part of this trial. Please click the hyperlinks below for the database description, title coverage list, and other pertinent information for each database.

- Home Improvement Reference([description](#))
- Small Engine Repair Reference ([description](#))
- Auto Repair Reference ([description](#))
- NovelList Plus ([description](#))
- Points of View Reference Center ([description](#))
- Literary Reference Center ([description](#))

WILS Trial Access @ ProQuest Trial runs August 1-September 15, 2008. For trials log on to: [www.proquest.com/trials/wils.shtml](http://www.proquest.com/trials/wils.shtml)

**ProQuest** is proud to offer comprehensive databases tailored to the needs of WILS members. Our databases offer powerful, easy-to-use options, high-quality digital content, and age- and research specific- functionality, ensuring users receive the best and most relevant information.

- eLibrary Curriculum Edition
- eLibrary
- eLibrary Science
- CultureGrams
- SIRS Knowledge Source
- SIRS Discoverer
- ProQuest Learning: Literature
- History Study Center
- Safari Select
- ProQuest Hispanic Newspapers
- ProQuest Entrepreneurship
- ProQuest Obituaries
- History Map Works

Access to WILS' trial account is available 24 hours a day, 7 days a week, and will be active through September 15, 2008.

### Oxford Webinars

Oxford University Press is offering WILS member libraries webinar sessions (October 7-17) on [Electronic Enlightenment](#), [Oxford African American Studies Center](#), [Oxford Language Dictionaries Online](#), and [Oxford Islamic Studies Online](#). To participate, see [webinar information and registration](#) for details. Deadline is October 1st.

### A heads up

In an ongoing effort to tailor the cooperative purchasing program to our members' needs, we are implementing a follow-up protocol for trials we initiate. Soon, you will begin receiving a short survey via email at the conclusion of any trial specific to the market in which you belong, i.e. public, academic, K-12. We promise it will be quick and painless and ask that you take a moment and give us your feedback.

[WILScoop](#) - **You asked, We responded**

In August, the Cooperative Purchasing Program hosted its first WiLS Hour dedicated to databases of interest to our public library members. Out of the feedback we received came the suggestion to create a site that would contain database reviews. After a collective brainstorming session, we are delighted to introduce our blog—WiLScoop. We encourage you to become active readers and participants in [WiLScoop](#).

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## Resource Sharing Update

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### Access News

Wi LS ILL took the opportunity this summer to launch two new venues for communication, one external and one internal. The new Access newsletter reaches out to ILL users with a new look, more news, and more frequent delivery. The WiLS Departmental Wiki, though internal, is of broader interest to libraries because of the benefits WiLS ILL is already getting from the effort it took to organize.

Both are very fitting, since communication is what resource sharing is all about. For more background on the WiLS ILL Departmental Wiki and more ILL news, see the September 2008 issue of the [Access newsletter](#).

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## Digital Project Dispatch

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### WHO Metadata Guidelines 2.0

On August 20, 2008, Wisconsin Heritage Online published WHO Metadata Guidelines \*v. 2.0.\* Be sure to check out the Revisions note at the front of the document! Coverage and Source sustained the most changes, but there are others. The WHO Metadata Guidelines are available through the [WHO Resources wiki](#). Contact Debbie Cardinal, 608-265-2138, cardinal at wils.wisc.edu, if you have questions or feedback about the guidelines.

### Interview with Bill Fliss, curator, Joseph McCarthy Collection

Marquette University Library's "[Senator Joe McCarthy: Audio Excerpts, 1950-1954](#)" collection was recently featured as a [CONTENTdm Collection of Collections](#). Bill Fliss graciously let himself be interviewed by email about the project.

[Read the entire interview](#) to learn how the project came to be, and just what it was Joe McCarthy was allergic to.

### 2008 Upper Midwest CONTENTdm Users Group Meeting to be held October 16 and 17 in Minneapolis, MN

MINITEX and WiLS are sponsoring the first Upper Midwest CONTENTdm Users Group Meeting. The meeting will provide the opportunity for people associated with the more than forty institutions in the region using CONTENTdm to network and share best practices with one another. There will be a Working with Text pre-conference as well as a product update. For more information and to register, visit the [MINITEX web](#).

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## OCLC News

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### WorldCat Copyright Evidence Registry Beta Launched

The WorldCat [Copyright Evidence Registry](#) is a pilot to explore the feasibility of building a cooperatively created and maintained repository of copyright evidence

based on WorldCat metadata, additional information contributed by libraries and by other interested organizations. If you would like to participate in the pilot, please ask contact OCLC via the feedback form . More information about the WorldCat Copyright Evidence Registry can be found on the [Registry home page](#).

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### WorldCat.org and WorldCat Local Install Update

On September 7, 2008, OCLC updated WorldCat.org and WorldCat Local. Among the enhancements were a new version of the downloadable WorldCat search box that will allow up to five tabs to be displayed for limiting a search by material type. For example, tabs could be Everything, Books, Articles and DVDs.



Another enhancement is the Search for other articles in this publication box on detailed records for articles.

### Love global warming

by [M Ebell](#)




☆☆☆☆☆  
(not yet rated)

Type: Article; English  
Publication: [FORBES](#), 178, no. 13, (December 25, 2006): 38-38  
Database: British Library Serials  
Other Databases: [ArticleFirst](#)  
ISSN: 0015-6914  
BL Shelfmark: 3985.625000  
OCLC: 203469737  
Citations: [Cite this Item](#) | [Export to EndNote](#) | [Export to RefWorks](#)

Search for other articles in this publication:

Improved material type icons on the brief results screens have been introduced to make it easier to identify item types.

- 
1. [Guns, germs, and steel : the fates of human societies](#)  
by Jared M Diamond  
 Book  
Language: English  
Publisher: New York : W.W. Norton & Co., ©1998.  
Held by: The Ohio State University  
[view all editions and formats](#)
- 
2. [Guns, germs, and steel](#)  
by Jared M Diamond; Tim Lambert; Cassian Harrison; Peter Coyote  
Television & Film.; National Geographic Society (U.S.)  
 DVD video  
Language: English  
Publisher: [United States] : National Geographic, [2005]  
Held by: The Ohio State University  
[view all editions and formats](#)
- 
3. [Guns, germs, & steel \[the fates of human societies\]](#)  
by Jared M Diamond; Grover Gardner  
 Audiobook on CD  
Language: English  
Publisher: St. Paul, Minn. : HighBridge Co., [2001], ©1997.  
Held by: The Ohio State University  
[view all editions and formats](#)
- 

The editions link has been moved from a tab to a page that will open when the user clicks on view all editions and formats link. This link will now display on both the results list and at the bottom of the detailed record.

- 
11. [Global warming : are we entering the greenhouse century?](#)  
by Stephen Henry Schneider  
 Book  
Language: English  
Publisher: San Francisco : Sierra Club Books, ©1989.  
Held by: The Ohio State University  
[view all editions and formats](#)
- 

Another improvement is the addition of [reCAPTCHA](#), the ingenious anti-spam service that also helps to digitize books. Additionally, this WorldCat update:

- Added a new sorting option, Relevance Only
- Removed publication date for journals from Open URL link
- Added a new field for OCLC number to Open URL link
- Added Google Preview, Tag an item and view tags on an item, and Buy from the British Library links
- Removed personal authors from serial records

See the latest WorldCat enhancements at [worldCat.org](http://worldCat.org).  
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### Batchload Support

September's Catalogers Clatsch webinar was all about batchloads and how to use the tools at your disposal to keep your library's holdings up to date. To view the recording of the session, visit the Catalogers Clatsch web page.

Also, OCLC recently added an overview of how record matching works to the OCLC Batch Processing Web site. While it certainly does not provide a detailed description of each of the comparisons that are made, it summarizes the overall process and includes a list of MARC elements used in matching.

# Tech Tips

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## Reboot Your Workflow

Autumn, like spring, can present opportunities for fresh starts in life, and work life is no exception. The personal productivity weblog [Lifehacker](#) recently posted some tips and tricks for getting organized. While your needs (and your IT setup and control!) may vary, you're practically guaranteed to find a killer tip in this article, [Reboot Your Workflow This Fall](#). The article outlines ways to declutter your computer, empty your inbox, clean up your physical office space, teach yourself keyboard shortcuts, and more.

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Writing contributions by WiLS staff.

Edited by Nichole Fromm.

Layout, graphics by S. C. Zillner.

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WiLS phone: 608.265.4167

728 State Street, Room 464 and B106B, Madison, WI 53706

